

PENNSYLVANIA DEBIT CARD – HELPFUL TIPS

CHECK YOUR BALANCE

- Check your balance online at www.ucard.chase.com or call 1-866-586-1706
- Visit www.ucard.chase.com or call Customer Service to sign-up for **FREE** Automatic Account Alerts via text, email or voice message



USE IN-NETWORK ATMS

- You will never have to pay any fees at in-network ATMs
- Select “Checking” at the ATM to use your account
- In-network ATMs: Chase, Allpoint, MoneyPass, Sovereign, First National and Susquehanna banks



AVOID FEES

- You may be charged a fee for withdrawing cash at an ATM (see **The Only Fees for Using Your Card** at right)
- You will never pay a fee for using your card to buy something or to get cash back with a purchase



MANAGE YOUR ACCOUNT ONLINE

- Check your balance, review transactions, change your PIN and more
- Log on to www.ucard.chase.com anytime for free access to all your account information



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www.ucard.chase.com

THE ONLY FEES FOR USING YOUR CARD

Out-of-network ATM Cash Withdrawal (Daily limit: \$800)	\$1.25 each after 2 free per month (surcharges may also apply)
Card Replacement – standard	\$5.00 each after 1 free per year
Card Replacement – expedited	\$15.00 per card
Inactive Account (after 14 months without use)	\$1.50 per month
International Transaction	3% of transaction

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There are no fees or surcharges at these in-network ATMs:

CHASE



Sovereign



First National Bank



Susquehanna
Bank



To find a free ATM, log on to www.ucard.chase.com and click on the Account Management tab for our ATM Locator.

FREQUENTLY ASKED QUESTIONS

What is the difference between a transaction fee and an ATM surcharge?

A *transaction fee* is a fee charged by Chase. An *ATM surcharge* is a fee charged by the ATM owner, which can vary by owner. There is no transaction fee or surcharge at any in-network ATM in the United States. Visit www.ucard.chase.com to find an in-network ATM nearest you. Please see *The Only Fees for Using Your Card* section on your card carrier.

What if I enter the wrong PIN or forget my PIN?

Do not try to guess your PIN. For your security, your card may be locked after three incorrect PIN entries. If you forget your PIN, contact Chase to select a new one.

What should I do if I lose or damage my card?

If your card is lost, stolen or damaged, contact Chase right away to protect your money and request a new card.

Where do I get information about my debit card?

Please visit www.debitcard.patreasury.gov for more information about the debit card program.

SAFETY TIPS

- Always keep your PIN secret.
- Do not leave your card with anyone; your card is your responsibility.
- At ATMs, be alert for lights not working, anyone loitering nearby or shadowed areas where someone might hide; consider coming back later if you notice anything or anybody suspicious.
- Avoid scams – Chase will never contact you via e-mail or text message for personal information about your account (PIN, social security number, etc.). If you ever get a message asking for this information, do not reply.